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Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/SOU/99/2025-26

Mr. Paramananda Adhikari Complainant

vs

New Saraju Nursing Home, Cossipore Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	09/07/2025	<p>The complaint would relate to recovery of the treatment cost from the patient relatives in a case of Swasthya Sathi admission.</p> <p>During pendency of the complaint the CE refunded the sum which had been realised from the complainant.</p> <p>The complainant present online, would submit that the CE should be cautious so that there is no recurrence of the incident.</p> <p>Mr. Subhamay Das, Manager of the CE would assure us, there would be no such recurrence.</p>

Since, the issue has been resolved by refund of the entire sum we disposed of the complaint recording the assurance given by the CE that there would be no recurrence of the incident.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission

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