

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference:WBCERC/SOU/76/2025-26

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WBCERC/SOU/78/2025-26

Sudhir Kumar Jha..... Complainant

vs

Peerless Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	02/07/2025	<p>Despite notice, the complainant is absent.</p> <p>However, the CE is represented.</p> <p>The complaint would relate to billing.</p> <p>The patient had orthopaedic intervention for which he was billed Rs. 4, 29,766/-.</p> <p>On perusal of the bill, it appears that the hospital billed a part of the surgery at a package cost of Rs. 1.5 lakhs and the other part of the surgery on cash mode.</p>

During pendency of the application the parties have amicably resolved the issue and the CE refunded Rs. 1.5 lakhs that the complainant accepted.

In such view of the matter, the complaint is disposed of without any interference.

Sd/-

The Hon'ble Chairperson

Sd/-

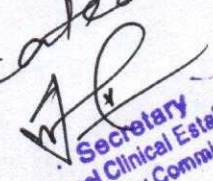
Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

Secretary
West Bengal Clinical Establishment
Regulatory Commission