

Case Reference: WBCERC/MAL/10/2025-26

Sanjib Mondal..... Complainant

vs

Dishari Health Point Pvt. Ltd.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	2.	02/07/2025	<p>This complaint would relate to billing in regard to WBHS admission.</p> <p>We disposed of this complaint on May 2, 2025 by which we directed refund of Rs. 3,574/- and asked the CE to set apart Rs. 2,190/- pending consideration by the WBHS authority.</p> <p>Today, Mr. Avik Roy, representing the Finance Department, Medical Cell present online, would submit, out of Rs. 2,190/- the hospital would be entitled to Rs. 900/- and the</p>





balance amount should be refunded to the complainant.

We direct the CE to refund Rs. 1,290/- to the complainant on sharing of his bank details.

The issue is finally resolved.

Sd/-

The Hon'ble Chairperson

Sd/-

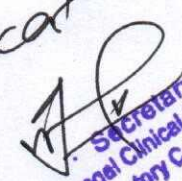
Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

Secretary
West Bengal Clinical Establishment
Regulatory Commission