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Office of the West Bengal Clinical Establishment Regulatory Commission  
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**Case Reference: WBCERC/PURB/75/2025-26**

Mr. Koustav Ghosh ..... Complainant

vs

Desum Hospital.....Respondent/ Respondents

**ORDER SHEET**

| Office Note | Order No. | Date       | Order   |
|-------------|-----------|------------|---|
|             | 1.        | 26/06/2025 | <p>Despite notice the complainant is absent although the CE is present.</p> <p>The complaint would relate to billing in a case of insurance admission.</p> <p>During pendency of the complaint the complainant, vide mail dated June 9, 2025, has informed the Commission that the issue has been amicable resolved.</p> <p>The complaint is disposed of without any interference from our end.</p> <p>Sd/-<br/>The Hon'ble Chairperson</p> <p>Sd/-<br/>Dr. Maitrayee Banerjee – Member</p> |

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*

*[Signature]*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission