

Office of the West Bengal Clinical Establishment Regulatory Commission  
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Case Reference: **WBCERC/KOL/55/2025-26**

Ms. Kajal Shaw ..... Complainant

vs

CMRI.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	18/06/2025	<p>The complaint would relate to hospital negligence in a case of treatment of a new born.</p> <p>We have heard the parties at length.</p> <p>The judgment is reserved.</p> <p>In the meantime, we direct the CE to refund the sum of Rs. 87,062.77/- that was wrongfully collected from the patient relatives when she was taken to the OPD check-up and kept under observation for two days.</p> <p>The complainant is directed to share her bank details so that money could be refunded to her at once.</p> <p>Sd/- The Hon'ble Chairperson</p>



Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authentic*

Secretary  
West Bengal Clinical Establishment  
Regulatory Commission