

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference: WBCERC/KOL/9/2025-26**

Ms. Anita Panja..... Complainant

vs

Islamia Hospital.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	2.	11/06/2025	<p>This an application for review made by Islamia Hospital as against our judgement and order dated May 2, 2025 whereby we directed refund of the cost of pre-anaesthesia check-up for Rs. 3,571/- paid to the CE for pathological and radiological investigations.</p> <p>The patient had pain abdomen on May 20, 2024 and the USG report confirmed “<i>multiple small calculus with debris</i>” that was absent in a report given in February, 2025 after about nine months of the first report and the patient did not</p>



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have to go for any surgery. However, along with the second USG anaesthesia check-up was also done. The complainant contended before us that without verifying the status of the gallbladder pre-anaesthesia-up was superfluous and she would be entitled to refund that we allowed.

In the review application, Dr. Javed Khan, the concerned surgeon, present online, would contend, to be very sure, he also suggested for third USG that the complainant did not undergo. According to him, once the patient came with the report confirming presence of small calculus with debris pre- anaesthesia check-up was advised. It was not for any other oblique reason.

The ground on which review application has been made, would strengthen the claim for refund.

Unless and until the surgeon was sure as to

whether the patient actually needed surgery or not pre- anaesthesia check-up should not have been advised.

We do not find any scope to review our own order.

The application is thus disposed of accordingly.

Sd/-  
The Hon'ble Chairperson

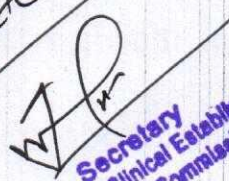
Sd/-  
Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-  
Prof. (Dr.) Makhan Lal Saha – Member

Sd/-  
Dr. Maitrayee Banerjee – Member

Sd/-  
Dr. Indrajit Saha (DME) - Member

Sd/-  
Smt Madhabi Das – Member

*Authenticated*  
  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission