

1  
2

Office of the West Bengal Clinical Establishment Regulatory Commission

1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

**Case Reference: INT/HGY/2025/017**

Mr. Malay Kundal ..... Complainant

vs

Globe Care Diagnostic Centre & Polyclinic.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	11/06/2025	<p>The complaint would relate to discrepancy in the pathological report.</p> <p>The complainant has approached the CE for Micro Albumin Test (ACR) that resulted in 448.78 mg/ g creatinine. According to him, on the basis of such report the doctor prescribed anti hypertensive medicine whereas his blood pressure was 110/70. He took the medicine for about a fortnight and then got the test done at another laboratory where the report came at 6.25 Meg/mg Creatinine on April 27, 2025. For re-verification</p>

B

Case Reference: INT/HGY/2025/017

he got another test done at Drs. TRIBEDI & ROY on May 3, 2025 when the report came at 12.0 Meg/mg Creatinine.

In course of hearing, it reveals, Dr. Prasanta Sinha Mahapatra, MBBS, MD, purportedly signed the report. Dr. Mahapatra present online, would make it clear, he is not in touch with the laboratory for two and a half years. This report was not signed by him. Laboratory used his facsimile signature.

It was absolutely unethical. We direct CMOH, Hooghly to issue an order of closure of the Laboratory at once.

Mr. Ganga Ram Patra, the proprietor of the centre is directed to pay penalty of Rs. 50,000/- to the complainant.

Mr. Chittaranjan Shaw, representing the



Case Reference: INT/HGY/2025/017



laboratory, would inform us, they have amicably resolved the issue with the complainant. The complainant would submit, he has amicably resolved the issue with the Laboratory.

Since, the complainant has resolved the controversy with the CE Mr. Patra is directed to deposit the amount of penalty with the Commission within a week from date.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Dr. Indrajit Saha (DME) – Member

Sd/-

Smt Madhabi Das – Member

Authenticated  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission