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Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference:WBCERC/KOL/64/2025-26

Ms. Arati Chaterjee Complainant

vs

Narayan Memorial Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	11/06/2025	<p>The complaint would relate to billing.</p> <p>We have considered the bill. A sum of Rs. 6,970/-was charged in excess. Dr. S.P Chowdhury, Medical Director of the CE,would agree to refund the said sum of Rs. 6,970/- on sharing of the bank details by the complainant.</p> <p>Let the complainant share his Bank details with the CE so that they could transfer the amount of Rs. 6,970/- without any delay.</p>



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The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Dr. Indrajit Saha (DME) – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]

Secretary
West Bengal Clinical Establishment
Regulatory Commission

[Signature]

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