

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference:WBCERC/SOU/37/2025-26**

Ms.Poulami Das ..... Complainant

vs

Narayan Memorial Hospital.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	30/05/2025	<p>The complainant was admitted for LUCS delivery under a package. The delivery was uneventful and she was discharged accordingly. Subsequently, the complainant wanted to have a break- up bill for ultimate reimbursement from her employer. The CE has denied to cooperate on the issue, as according to them, since the patient was admitted under a package they are unable to provide any break-up. Hence, the complaint.</p> <p>We have heard the parties at length.</p> <p>The complainant submits, she is not in a position to get reimbursement in absence of a break-up bill. She is</p>



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agreeable to have a break-up bill on cash mode.

We direct the CE to re-call the bill and prepare a fresh break-up bill commensurate with the amount already collected from the complainant.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr.Maitrayee Banerjee – Member

Sd/-

SmtMadhabi Das – Member

*Authenticated*

*[Signature]*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission