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Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference:WBCERC/SOU/34/2025-26

Mr.SaifulQuazi Complainant

vs

Jagannath Gupta Institute of Medical Science & Hospital.....Respondent/
Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	30/05/2025	<p>The complaint would relate to billing in a case of 19 days In-House admission in a case of Covid treatment in the year 2020-21.</p> <p>We received the complaint on April 24, 2025. We sent a copy of the same to the CE on April 28, 2025 inter-alia, asking for response. The CE, by a mail dated May 15, 2025, asked for an extension of timefor two weeks to file written reply. The period of two weeks expired and the CE has notfiled any reply.</p> <p>Today morning at about 10.15 a.m, a mail was sent asking for adjournment on the ground that there would be inspection by the National Medical Commission. No specific document was produced in support of the same.</p>



The CE is not represented on-line.

We have tried to contact Ms. Diksa Mukherjee, COO of the CE who sent the mail to us. She initially did not respond to the call. Subsequently, while contacted, we came to know, no such inspection was held today. We requested her to be on-line when she expressed her inability as she was driving.

The conduct of the CE is deplorable. Yet, for ends of justice, we wish to give the CE one more opportunity to represent them on the next day of hearing with a pre-condition to deposit Rs.10,000/- with the Commission at once.

Date would be fixed later.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]

Secretary
West Bengal Clinical Establishment
Regulatory Commission

[Signature]