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Office of the West Bengal Clinical Establishment Regulatory Commission  
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Case Reference: WBCERC/KOL/26/2025-26

Mr. James Francis ..... Complainant

vs

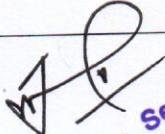
Peerless Hospital.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	21/05/2025	<p>The complaint would relate to billing.</p> <p>After receipt of the complaint the CE has resolved the issue by refunding a sum of Rs. 6,553/- that the complainant has received. He does not wish to escalate the issue any further.</p> <p>The complaint is disposed of accordingly.</p> <p>Sd/- The Hon'ble Chairperson</p> <p>Sd/- Prof. (Dr.) Sukumar Mukherjee – Member</p> <p>Sd/- Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/- Dr. Maitrayee Banerjee – Member</p> <p>Sd/- Smt Madhabi Das – Member</p>

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*Authentic order*

  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission