

18

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference:WBCERC/SOU/17/2025-26

Ms. Ruma Paul Sarkar Complainants

vs

B P Poddar Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	14/05/2025	<p>The complaint would relate to post surgical complication.</p> <p>Our esteemed medical member Dr. M.L. Saha would opine, it is a known complication that was taken care of by the CE.</p> <p>In course of hearing, the complainant would contend, she lost her faith on the CE and as such took the patient outside the State and treated him accordingly. The patient is now cured.</p> <p>The complainant has two fold submissions :-</p> <p>i) ERCP was scheduled to be done by one doctor whereas it was done by another doctor.</p>



ii) There was post surgical complication .

The patient was admitted for ERCP at the CE. The patient did not have choice of their doctor. The CE, in their response, has clarified the issue by contending that the scheduled doctor had some personal problem for which ERCP was done by another doctor. In any event, such procedure was uneventful.

With regard to the second issue, since the CE was not given any opportunity to get the curative surgery done we do not find any fault with the CE.

The complaint is thus disposed of without any interference on our part.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Dr.Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Auktenthi cated
W.B.
Secretary
West Bengal Clinical Establishment
Regulatory Commission