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Office of the West Bengal Clinical Establishment Regulatory Commission  
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**Case Reference: WBCERC/PURB/25/2025-26**

Ms. B Debnath..... Complainants

vs

Fortis Hospital.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	14/05/2025	<p>The complaint would relate to wrong advice in a case of Orthopaedic intervention.</p> <p>At the time of discharge, the patient was not advised to have Arm Sling or any other external support that the shoulder needed to get early recovery.</p> <p>The discharge summary was not signed by Dr. Chakraborty. It was signed by another doctor who omitted to advise for such device.</p> <p>The complainant would contend, the surgery was done on March 06, 2025. Even today, the patient does not have free movement of the limb.</p> <p>On our request, Dr. Sujit Nandi is present as an</p>



expert. Both Dr. Nandi and Dr. Chakraborty are ad idem on the issue that Arm Sling was the appropriate rehabilitation equipment that the patient should have been advised. Unfortunately, the concerned doctor, who signed the discharge summary, omitted to advise the same.

Whether absence of Arm Sling has caused delay in getting the recovery, is a question to be answered by the appropriate forum. We are not competent to do so as it would be outside our domain.

Since Dr. Nandi and Dr. Chakraborty are ad idem on the issue that there was negligence on the part of the CE we impose a penalty of Rs. 10,000/- on the CE.

CE must pay the same to the complainant on sharing of her bank details.

The CE is also directed to have a free OPD check-up of the patient, if approached.

The complainant is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Dr.Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*

*[Signature]*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission