

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: **WBCERC/KOL/13/2025-26**

Ms. Mita Das ..... Complainants

vs

Healt Point-A Multi Speciality Hospital.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	14/05/2025	<p>The complaint would relate to billing.</p> <p>There had been an insurance settlement on two occasions; one the CE had with the TPA and the other for reimbursement by the beneficiary with the Insurance Company.</p> <p>During pendency of the proceeding the complainant has received a part of reimbursement. He is now claiming Rs. 360/- (for SPO2) and Rs. 404/- amounting to Rs. 764/-.</p> <p>The CE would raise some issue on the said amount.</p>



Since the amount is trifle in nature, in deference to desire of the Commission, the CE is agreeable to refund the said sum of Rs. 764/- to the complainant.

The CE would also contend, they have already given receipt for ECO charges. Let them issue a duplicate one to the complainant.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*

*[Signature]*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission