

Office of the West Bengal Clinical Establishment Regulatory Commission  
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**Case Reference:WBCERC/KOL/12/2025-26**

Mr. Mantu Acharya ..... Complainants

vs

Charnock Hospital.....Respondent/ Respondents

**ORDER SHEET**

| Office Note | Order No. | Date       | Order   |
|-------------|-----------|------------|---|
|             | 1.        | 14/05/2025 | <p>The complainant is present.</p> <p>Despite notice, the CE is absent.</p> <p>The complaint would relate to billing in a case of WBHS beneficiary who unfortunately died during treatment at the CE.</p> <p>The complainant would contend, CE has not furnished D4 form resulting delay in reimbursement of the amount from the Department.</p> <p>On our request, Mr. Avik Roy, from the Finance Department, Medical Cell, is present online.</p> <p>Mr. Roy, would inform us that the matter has</p> |



already been under process in the Department and necessary payment order would be issued in due course.

The complainant would contend, they paid Rs. 1.2 lakhs that Mr. Roy would assure, necessary refund would be made to the complainant in due course.

The complaint is thus disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Dr.Maitrayee Banerjee – Member

Sd/-

SmtMadhabi Das – Member

*Authenticated*

*[Signature]*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission

*[Signature]*