

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/NOR/1/2025-26

Mr. Siddhartha Sharma Complainant

vs

ILS, Dumdum.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	02/05/2025	<p>The complaint would relate to extortion of money in a case of cashless insurance patient.</p> <p>The patient was admitted for planned caesarean under a medi-claim policy. The bill was accordingly settled with the CE. There was little disagreement that the CE has resolved after receipt of the complaint.</p> <p>The complaint would now relate to extortion by the concerned gynaecologist who demanded additional sum of Rs. 39,000/- over and above the charges that was covered by the medi-claim policy.</p> <p>On receipt of the complaint, the CE became active and they advised the patient relatives not to pay the</p>

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additional sum to the doctor. Hence, we do not find any scope to interfere.

The complainant would contend, he is receiving threat call from the doctor, that would be outside our domain. He would be at liberty to approach appropriate authority for the same.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

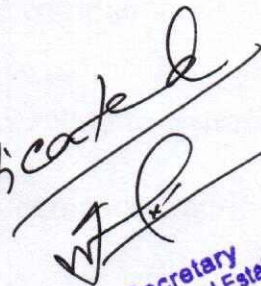

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated


Secretary
West Bengal Clinical Establishment
Regulatory Commission

