

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: WBCERC/DAR-SMP/273/2024-25

Mr. Indubhusan Ray..... Complainant

vs

Pragati Nursing Home, Jalpaiguri..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	09/04/2025	<p>A five year old child suffered a road traffic accident as a pillion rider when his mother was driving the scooty. The patient was immediately rushed to the nearby nursing home being Pragati Nursing Home where the security staff did not open the gate and refused admission. Accordingly the patient was taken to another hospital which was far-off and in the process there had been some delay in attending the patient.</p> <p>The complainant, being the ill-fated father of the child, would submit, had the patient been given atleast, primary treatment at the CE his life could have been saved.</p> <p>In response, to Mr. Aggarwal, representing the CE,</p>

			<p>would submit that question of denial of treatment would not arise as according to the security staff, there had been a big crowd outside the gate when as per advice of the crowd the injured was taken by a Toto to some other establishment for treatment.</p> <p>FIR has already been lodged in Ashighar Police Outpost under Bhaktinagar Police Station, Jalpaiguri.</p> <p>We understand from Mr, Aggarwal, representing the nursing home, the cctv footage has been seized by the police.</p> <p>Let the concerned police authority make a detailed investigation and bring the FIR to a logical conclusion with information to the commission.</p> <p>The CMOH Jalpaiguri is also directed to enquire independently and submit report to the Commission at his earliest.</p> <p>The complaint is disposed of accordingly with the note, incase any positive result comes from the investigations and the offence is proved the matter would</p>
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be placed before the Commission afresh when appropriate steps would be taken in the administrative side.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-


Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated


Secretary
West Bengal Clinical Establishment
Regulatory Commission