

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: WBCERC/MUR/266/2024-25

Ms. Pinki Khatun Complainant

vs

B P Poddar Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	26/03/2025	<p>Sixty five year old female patient had an orthopaedic injury in a road traffic accident occurred on January 14, 2025.</p> <p>The patient was admitted under WBHS category. She was admitted at Rampurhat Nursing Home where she had elbow surgery however, the patient had other co-morbidities for which she was shifted to Kolkata and got admitted at B.P. Poddar hospital on January 20, 2025 under WBHS. The patient needed further surgery however, her condition was not proper for surgery. After getting clearance of the Dr. Dhruba Chakraborty, the Anaesthetist. Dr. Deepmalya Chakraborty, the</p>

Orthopaedic Surgeon did the surgery on January 25, 2025.

The patient was in ITU because of her co-morbidities. As per the medical records, her prognosis was guarded on January 30, 2025 recorded in the morning and on the same day evening she was discharged directly from the ITU.

Within 24 hours she became critically ill and again admitted on January 31, 2025 in general ward and ultimately transferred to ITU on February 2, 2025. She breathed her last on February 6, 2025.

Our esteemed member Dr. Sukumar Mukherjee has raised doubt as to how a patient with so many co-morbidities having her prognosis guarded on January 30, 2025, could be discharged directly from ITU on the same day evening without even availing the step-down facility. However, such doubt could only be gone into and cleared by appropriate body of experts as it would pertain to medical issues that would be outside our domain.

The complainant would be free to approach appropriate authority. In case she is successful therein, she would be at liberty to apply us afresh.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission