

**Case Reference: WBCERC/PUR/255/2024-25**

Mr. Amanul Haque Ali ..... Complainant

vs

IQ City Medical College & Hospital.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	19/03/2025	<p>The complaint would relate to extortion of money without any receipt during treatment of a patient under Swasthya Sathi mode.</p> <p>The patient was admitted on November 11, 2024 under Swasthya Sathi mode. The card was blocked for Rs. 1,29,700/-.</p> <p>The CE would contend, they received only Rs. 21,900/- from Swasthya Sathi Department. However, such verbal assertion has no reflection in the response given to us on February 28, 2024.</p> <p>According to them, the patient was shown discharged on November 20, 2024 and again shown readmitted under Swasthya Sathi mode from February 22,</p>

2024 for which Swasthya Sathi Department paid Rs. 50,000/-. The patient was discharged on February 26, 2024. The complainant would contend, the patient was not at all stable when he was forcefully discharged. The patient breathed his last on February 27, 2024.

The complainant would contend, althroughout the patient was admitted under Swasthya Sathi mode except for two days i.e, February 20 and 21, 2024 for which hospital would claim, they received Rs. 45,120/- in cash.

The complainant would contend, they have also realised Rs. 42,080/- and Rs. 6,500/- without any receipt as contended by the Mr. Rahul Bhunya assisting the complainant. Such verbal assertion is however belied by the complaint itself where it is claimed, a sum of Rs. 1,71,580/- was paid to the CE.

Extortion of money could be effectively gone into by the police. We direct Inspector In-Charge, Durgapur Police Station ( B- Zone) to investigate and bring it to a logical conclusion.

The complainant is given liberty to give correct

calculation as to the payments made by him to the CE during treatment.

We also direct CMOH, Burdwan (West), to make a thorough enquiry as to how cash payment could be realised from patient getting treatment under Swasthya Sathi mode.

Needless to mention, the CMOH must take appropriate steps as against the CE in case he would find any illegality committed by the CE.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*MJD*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission