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Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/NOR/241/2024-25

Mr. Prabir Kumar Ghosh Complainant

vs

OHIO Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	27/02/2025	<p>The complaint would relate to death of a very critical ill patient.</p> <p>Smt. Aparna Ghosh, 77 years old female patient having CKD V, Parkinsonism and other co-morbidities, was admitted at the CE on regular interval for about three years from 2021 to 2024. She was having regular dialysis under WBHS.</p> <p>Pertinent to note, the complainant is a retired Police Official and enrolled under WBHS.</p> <p>The complaint would relate to questioning</p>

the treatment protocol.

According to the complainant, the patient was seen by one Dr. Subir Modak, not attached to the CE, who advised use of suction pump that was totally ignored by the treating doctor Dr. Partha Sarathi Mukherjee.

Dr. Rakshit, the owner of the CE, also suggested a procedure to avoid aspiration pneumonia that the complainant did not agree.

According to Dr. Rakshit, despite co-morbidities, had such procedure been done the patient could have survived.

We refrain from making any comment as it would be outside our domain.

Coming back to the hospital issues, we find, admittedly cash payments were taken without any

receipt and that too, having the patient treated under WBHS. It is a serious offence.

We caution the CE, they must rectify their mistake otherwise if we find recurrence of such irregularity we would heavily penalise the CE.

Coming back to the present case, we appreciate the emotional outburst of the complainant who lost his wife. The complainant had made it clear, he has not approached us for any monetary relief.

We feel, interest of justice would be subserved if we direct the CE to give a letter of regret addressed to the complainant.

Such letter of regret must be given within a week from date to be handed over personally to the complainant at his residence.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

Secretary
West Bengal Clinical Establishment
Regulatory Commission