

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: INT/KOL/2025/004

Mr. Santanu Ghosh Complainant

vs

Suraksha Diagnostic Centre, Newtown.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	27/02/2025	<p>Despite notice, the CE is absent.</p> <p>The complaint would relate to unnecessary harassment in case of blood test for PP sugar. The patient had to go for a repeat test by providing fresh sample which, according to the complainant, was totally unnecessary.</p> <p>The CE has given reply along with a copy of the report on February 25, 2025.</p> <p>The complainant is present online. He would submit, no copy of the said reply or the report, has been shared with him.</p> <p>The conduct of the CE is deplorable.</p>

We impose a token penalty of Rs. 1,000/- for non attendance that must be deposited with the Commission.

We also impose Rs. 1,000/- as penalty for non supply of the reply as well as report to the complainant.

The complainant is directed to share his bank details with the CE so that money is paid to him at once.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authentic

Secretary
West Bengal Clinical Establishment
Regulatory Commission