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Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: INT/NPG/2025/003

Mr. Subrata Chakraborty Complainant

vs

Octave Clinic & Diagnostic Centre , Kanchrapara.....Respondent/
Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	12/02/2025	<p>The complaint would relate to questioning treatment protocol as well as wrong Registration Number of the concerned doctor, printed on the prescription.</p> <p>The first issue is outside our domain. We refrain from making any comment on that issue. However, the second issue is very serious and the CE cannot avoid their responsibility.</p> <p>We find from the prescription that on July 21, 2024 the Registration Number was printed as WB74663 that is admittedly not the Registration Number of Dr. Purakayet who is present online. On the same letter head on November 17, 2024 the same Registration Number has</p>

been printed.

The CE says, it was by mistake. We are not impressed with their explanation.

Even, if it was a mistake it continued for months together and that would have a serious repercussion for which the CE is solely responsible.

We impose a penalty of Rs. 25,000/- on the CE to be paid to the complainant on sharing of his bank details.

The concerned doctor is also responsible. Since he is outside our domain we refrain from making any comment on that.

The complaint is disposed of accordingly.

Sd/-
The Hon'ble Chairperson

Sd/-
Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-
Dr. Maitrayee Banerjee – Member

Sd/-
Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-
Smt Madhabi Das – Member

Authentic
Signature
Secretary
West Bengal Clinical Establishment
Regulatory Commission