

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/NOR/142/2024-25

Mr. Debesh Kumar Roy Complainant

vs

Vision Care Hospital Now Changed Manipal Hospital,
Mukundapur.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	09/01/2025	<p>At the outset, we make it clear that the complainant, a State Government Employee, has recently joined WBCERC on transfer.</p> <p>The complainant is absent online.</p> <p>Since it is a WBHS case on our request Mr. Sayanvu Dey, Deputy Secretary, Finance Department Medial Cell is present online.</p> <p>The complaint would relate to billing.</p> <p>After prolonged hospital stay for about three months the patient breathed her last. The patient was admitted on January 22, 2017. She passed away on April</p>

10, 2017.

The complainant would raise issue with regard to a sum of Rs. 1,70,038/-.

Dr. Bappaditya Mukhopadhyaya, represents the CE. According to Dr. Mukhopadhyaya, since it is a pretty old case they would need some time to retrieve the records and give a complete relook to the issue.

We feel, interest of justice would be served if we grant reasonable time to Dr. Mukhopadhyaya so that they could do the needful. Dr. Mukhopadhyaya would also assure, after they could trace out the record and consider the same they would be calling the complainant and try to resolve the issue amicably.

We appreciate the gesture shown by the CE and accordingly grant time to the CE to do the needful.

In case the parties would need any assistance to come to a logical conclusion they would be at liberty to approach the Finance Department Medical Cell for

mediation.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

Secretary
West Bengal Clinical Establishment
Regulatory Commission