

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference:WBCERC/HOO/226/2024-25

Mr. Dipanshu Shaw Complainant

vs

ILS, Dumdum.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	09/01/2025	<p>Despite notice, the complainant is absent. The CE is however present online. We have tried to contact the complainant over phone however, he has not responded hence, we are constrained to take up the complaint in his absence.</p> <p>The complaint would principally pertain to billing in a case of post Kidney Transplant complication.</p> <p>The patient had undergone kidney transplant on May 20, 2024. After about four months, he developed various complications. He was admitted on December 6, 2024 and after about 10 days treatment he passed away on December 16, 2024.</p>

The total bill was for Rs. 9.23 lakhs out of which the complainant paid Rs. 4.9 lakhs. The CE already discounted the bill to the extent of Rs. 2.83 lakhs. The balance sum of Rs. 1.5 lakhs was agreed to be paid through post dated cheque that was ultimately not given. In such event, we do not find any scope to interfere.

The CE would raise issue about non-payment of Rs. 1.5 lakhs. They would be free to proceed in accordance with law.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission