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Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference:WBCERC/PASM/204/2024-25

Amit Kumar Complainant

vs

Health World Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	06/01/2025	<p>A 67 year old male patient was admitted at the CE on September 1, 2024 with the history of high grade fever for last two days associated with multiple episodes of vomiting and nausea. As per the discharge summary, the patient had type II diabetic mellitus and hypertension that the complainant would strenuously deny.</p> <p>The patient was discharged on September 12, 2024.</p> <p>According to the complainant, the patient was totally un-conscious and was not fit for discharge whereas Dr. Anand present online, being the treating doctor, would contend, the patient was in his sense. He was discharged after being found to be hemodynamically</p>

stable.

He was immediately shifted to another hospital where he died on September 14, 2024 after two days hospital stay.

The complainant would contend, his father was admitted after having fever. He was neither diabetic nor had any hypertension. These were incorporated by the CE only to inflate the bills.

He would seriously question the treatment protocol as recorded by the CE in the discharge summary.

According to the CE, his haemoglobin was 8.7 on September 7, 2024. It was quite normal and as such test was not repeated whereas at the second hospital he was found to be having anaemia having 5.7 haemoglobin .

The complainant would contend, he did not select the treating doctor. He went to the hospital for his father's treatment and the Hospital introduced Dr. Anand to him for the treatment. According to him, during his father's stay at the hospital, he would find, Dr. Anand was the

only doctor treating all patients.

We are of the view, once the medical issues are resolved by an appropriate authority duly authorised in law we would be in a position to deal with the hospital issues that are raised by the complainant.

The complainant is granted liberty to approach the appropriate forum as against the treating doctor if he is desires.

In case he is successful therein, he would be at liberty to approach us afresh.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
Secretary
West Bengal Clinical Establishment
Regulatory Commission