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Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: INT/SPG/2024/142

Mr. Rasid Sekh Complainant

VS

Suraksha Clinic & Diagnostics, Mahamayatala, kolkata.....Respondent/
Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	26/12/2024	<p>The complaint would relate to exorbitant charges in case of quadruple test of the foetus which was ultimately found to be twin.</p> <p>The complainant would contend, the CE charged for two tests which was un-ethical.</p> <p>We have also heard the CE, the Diagnostics Centre.</p> <p>We understand, the patient was not properly counselled before the test and there was no specific mention in the bill that in case of twin, two charges would be charged.</p> <p>They must remove this anomaly upon notice to the</p>





Commission.

Coming back to the present complaint, we find, the patient was covered by CGHS. Hence, the CE is directed to call back the bill and prepare a fresh bill at the applicable CGHS rate and refund the balance amount, if any found to be in excess, to the complainant within a week from date.

The complaint is disposed of accordingly.


Sd/-
The Hon'ble Chairperson

Sd/-
Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-
Prof. (Dr.) Makhan Lal Saha – Member

Sd/-
Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-
Smt Madhabi Das – Member

Authenticated

Secretary
West Bengal Clinical Establishment
Regulatory Commission