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Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: WBCERC/KOL/193/2024-25

Mr. Saon Howlader Complainant

vs

Bhagirathi Neotia Women & Child Care Centre , Park Street
.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	12/12/2024	<p>The complaint would relate to billing.</p> <p>The patient was admitted for delivery. According to the patient's husband, the complainant above named, although the patient had normal delivery exorbitant bill was raised by the CE.</p> <p>After receipt of the complaint, we have forwarded the same to the CE for their response.</p> <p>During pendency of the complaint, the concerned gynaecologist intervened and refunded a substantial part of the amount that we find from the mail dated December 10, 2024 sent by the complainant expressing</p>

his desire to withdraw the complaint.

Since the issue has been resolved we do not wish to keep it pending.

The complaint stands withdrawn.

Before we part with, we wish to give a note of caution to the CE so that they must see that such unpleasant incident does not recur.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-


Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated

Secretary
West Bengal Clinical Establishment
Regulatory Commission