

Case Reference: WBCERC/KOL/189/2024-25

Dr. Pushpal Goswami Complainant

VS

Apollo Multispeciality Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	12/12/2024	<p>The complaint would relate to questioning treatment protocol of a very young girl who breathed her last during treatment.</p> <p>The records would reveal, there had been delay in diagnosis of the real cause of the illness that resulted in initial wrong treatment and that caused severe deterioration of the health condition of the patient. The patient was prescribed BMT procedure that was done at the CE. However, the patient died of hospital acquired infection.</p> <p>The complainant, the father of the patient, is incidentally a doctor.</p> <p>According to him, the concerned consultant should</p>

have ensured bed vacancy for the patient before deciding on the procedure which involved high risk particularly, considering the health condition of the patient.

Dr. Vatia, representing the CE, however, confront such allegation by contending, room no 409 allotted to the patient was free from infection. Subsequently, the patient was shifted to room no 414 that would conform BMT complaint, although located outside the designated area.

Since she was a high risk patient she unfortunately got affected by the hospital acquired infection resulting her unfortunate death.

In course of hearing, we come to know the complainant has already approached the West Bengal Medical Council as against the concerned Oncologist.

We feel, once he has gone to an appropriate authority questioning the treatment protocol particularly, questioning that the consultant should have gone for the procedure after being assured of the bed in BMT area that was not done in the instant case.

It would be prudent for us to wait till a proper decision comes from the appropriate body.

We thus dispose of this complaint by giving liberty to the complainant to proceed before the other forum and take his complaint to a logical conclusion.

In case he gets a favourable response therein he would be at liberty to approach us afresh as against the CE.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission