

Case Reference: INT/PAB/2020/69

Mr. Partha Sarathi Pal **Complainant**

VS

Health World Hospital.....**Respondent/ Respondents**

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	12/12/2024	<p>Despite notice, the complainant is absent.</p> <p>At the outset, we express our regret for late listing of this matter which remained unnoticed.</p> <p>The complainant filed this complaint in 2020. We received the complaint through the Deputy Director, Health, Directorate, Health Department, Swasthya Bhawan, on August 25, 2020.</p> <p>The matter was listed for hearing on October 14, 2020 when at the hearing we found that the CE, while giving response, dealt with the case summary of another patient who had no connection with the instant case.</p> <p>We adjourned the matter giving opportunity to the CE to submit a fresh response. It now appears that the response came on November 12, 2020 as claimed by the</p>



CE that, for some reasons, have not been received by our office or has been misplaced.

The matter has been drawn our attention by the CE when a copy of the response have been sent afresh through mail dated November 11, 2024.

Immediately, on receipt of the response, we listed the matter afresh upon notice to the complainant. However, the complainant has not appeared despite notice being sent to his recorded address.

The complaint would relate to medical negligence as well as various issues pertaining to the running of the establishment by making generalised allegation as against the CE, not connected with the present case.

The bill was also questioned.

We find from the bill, patient was admitted on September 30, 2019 and expired on October 3, 2019. The CE has charged Rs.37,335/-. We do not find any scope to interfere.

We dispose of this complaint by granting liberty to the complainant to approach appropriate authority

questioning the treatment protocol if he so desires.

Dr. Mukherjee, representing the CE, would also inform us, criminal complaint has also been filed before the court of law that is pending before the ACJM, Durgapur being case No 150 of 2018.

Let the criminal case be brought to a logical conclusion.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission