

Case Reference:WBCERC/MAL/164/2024-25

Ms. Safina Khatun..... Complainant

vs

Apollo Multispeciality Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	22/11/2024	<p>The complaint would relate to treatment of a new born baby who was suffering from suspected neonatal sepsis. The patient ultimately breathed his last on the 19th day of his birth at a different establishment.</p> <p>In course of treatment, there had been misunderstanding between the parents particularly the father of the ill-fated child and the treating doctor who is present online. She has expressed her sincere regret for the misunderstanding. She has also expressed her condolence while coming to know that the patient is no more and breathed his last at a different establishment.</p> <p>The treating doctor present online would inform us, they tried their best to come to a conclusion as to the actual disease that the patient was having however, the</p>

investigations could not help the treating team to diagnose and ultimately we lost the patient.

We are authorised only to examine the conduct of the CE. Medical treatment is outside our domain.

The complainant would be free to approach us afresh in case he gets a favourable response from appropriate forum, on the issue of medical negligence, if any.

The complaint is disposed off accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission