

Case Reference:WBCERC/HOO/160/2024-25

Mr. Soumendu Halder..... Complainant

vs

Tarakeswar Apollo Multispeciality Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	22/11/2024	<p>The complaint would relate to post surgical complication because of pushing inter-muscular injection that subsequently developed abscess at the injection area.</p> <p>The complainant would contend, he tried to contact the CE without any result.Subsequently when he contacted the concerned surgeon he treated the patient and the patient is now cured. However, the CE has not taken any action in this regard unless and until the complainant raised his voice by making official complaint to the Commission.</p> <p>Dr. Arnab Maity, representing the CE, would express regret for the incident. He would assert, the concerned para-medical staff was duly qualified and he</p>



would be in a position to submit all her credentials with the Commission.

We dispose of the complaint by directing CE to send a letter of regret directly to the patient with a copy to Commission.

The CE is also directed to share copy of the credentials of the concerned nursing staff who administered the injection with the Commission.

The entire process must be done within a week from date.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authentic

Secretary
West Bengal Clinical Establishment
Regulatory Commission