

Case Reference:INT/KOL/2024/134

Mr. Inamul Haque..... Complainant

VS

Corporate Diagnostic Centre.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	22/11/2024	<p>The complaint would relate to a chest x-ray report. The CE is a designated centre to do health examination of intending candidates who would be eligible to go to the gulf countries for different work that would be entrusted to them.</p> <p>In this process, the complainant got a work visa and approached the centre for his health examination. However, he was declared unfit by the CE as his chest X-ray would show a nodule. He demanded the X-ray plate that was initially denied on the ground, the party is entitled to only the report and not the plate however, plate was subsequently given. He got the same verified by other Radiologist who was of the opinion that the report</p>

was absolutely normal.

The centre is represented by their own Radiologist. According to her, there is a prescribed bench mark for the medical examination and it is strictly adhered to as per the protocol fixed by the employer. Following such protocol, the complainant was found unfit and the report was given accordingly.

Our medical expert Dr. Howladar, HOD, IPGMER examined the plate and found that the report should be absolutely normal.

The concerned Radiologist of the CE, would however submit, they would be following the investigation protocol fixed by the employer and in case there is any laxity on their part they would be asked to pay huge penalty to the concerned employer and there is also a threat to have black listing of the centre.

We go by the opinion of our own expert that would clear the X-ray report and we cannot term the complainant as unfit.

The CE has a contractual obligation with the

			<p>employer at Gulf. They cannot deviate from such obligation. In this backdrop, the complainant would be free to approach his employer and/ or appropriate authority of the country where he wants to go for work.</p> <p>We dispose of the complaint accordingly.</p> <p>Sd/- The Hon'ble Chairperson</p> <p>Sd/- Prof. (Dr.) MakhanLalSaha – Member</p> <p>Sd/- Dr.Maitrayee Banerjee – Member</p> <p>Sd/- Sri. Sutirtha Bhattacharya, IAS (Retd)- Member</p> <p>Sd/- Smt Madhabi Das – Member</p> <p><i>Authenticated</i> <i>[Signature]</i> Secretary West Bengal Clinical Establishment Regulatory Commission</p>
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