

Case Reference:WBCERC/PASM/159/2024-25

Mr. Abhishek Chattopadhyay..... Complainant

vs

Sanaka Hospital, Durgapur.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	06/11/2024	<p>The complainant has alleged that the patient developed lung infection that Dr Halder would strenuously deny as according to him HRCT Report did not suggest such infection as claimed by the complainant.</p> <p>The patient was admitted in ESI Hospital with the history of recurrent episodes of Syncope. Since the condition of the patient was deteriorating they referred the patient to a higher set-up being the present CE before us. On evaluation by the Medical Emergency team the patient was treated and was given temporary pacemaker to take care of the AV block that was soon replaced by the permanent pacemaker. Within 24 hours of placement of the permanent pacemaker the patient breathed his last.</p> <p>Our esteemed medical member Dr. Sukumar</p>

		<p>Mukherjee has interaction with Dr. Avik Halder, the treating cardiologist.</p>
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We received this complaint on September 30, 2024 and mailed it to the CE on October 4, 2024. The hearing notice was sent to both the parties on 23.10.2024. The complainant Mr. Abhishek Chattopadhyay sent a mail today at about 11.27 a.m. expressing his inability to appear in view of his indisposition.

We have tried to contact him over phone that he has not received. However, our one phone call sent by our office was received by him and despite request being made he has not joined us online. Hence, we are constrained to hear the complaint in his absence.

Dr Halder has tried to explain the treatment protocol however, this would be absolutely outside our domain.

The complainant has also alleged that no medical record was shared with him

We find, upon receipt of the complaint from us, the CE has shared all the medical records with the Commission with copy endorsed to the complainant.

Hope, the complainant has received the same.

The complainant would be free to approach the appropriate authority questioning the treatment protocol. In case he is successful therein he would be at liberty to apply us afresh before us.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]

Secretary
West Bengal Clinical Establishment
Regulatory Commission