

Office of the West Bengal Clinical Establishment Regulatory Commission

1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

Case Reference: **WBCERC/KOL/150/2024-25**

Ms. Sutapa Bhattacharyya..... **Complainant**

vs

Fortis Hospital.....**Respondent/ Respondents**

**ORDER SHEET**

| Office Note | Order No. | Date       | Order   |
|-------------|-----------|------------|---|
|             | 1.        | 28/10/2024 | <p>The complaint would principally relate to medical negligence as against two treating doctors being Dr. Akhilesh Agarwal and Dr. Chayan Kumar Mondal.</p> <p>The issue is completely outside our domain.</p> <p>The complainant would be free to approach appropriate authority for ventilation of her grievance.</p> <p>In case she is successful therein she would be at liberty to approach us afresh.</p> <p>The complaint is disposed of accordingly.</p> <p>Sd/-<br/>The Hon'ble Chairperson</p> <p>Sd/-<br/>Prof. (Dr.) Sukumar Mukherjee – Member</p> |

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*MFD*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission