

Office of the West Bengal Clinical Establishment Regulatory Commission  
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**Case Reference: WBCERC/HOW/149/2024-25**

Mr.Himanish Goswami ..... **Complainant**

**VS**

Bhattacharyya Orthopaedics And Related Recovery Centre Private  
Limited.....**Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	28/10/2024	<p>The complainant along with his wife visited the OPD. The concerned consultant suggested few tests to be done. The patients went again for follow up check up after the tests. On the second occasion, the CE demanded additional sum that is not permissible.</p> <p>We have already cautioned the CE by our Advisory that once a patient visits the doctor in OPD and the doctor prescribes tests to be done the follow up check up should be done free of cost within a fortnight from date.</p> <p>The complaint is disposed of accordingly.</p> <p>Sd/- The Hon'ble Chairperson</p>



Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*W.C.*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission