

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference:WBCERC/HOW/146/2024-25

Mr.Sufal Bhowmick..... Complainant

VS

**Sun Multispeciality Hospital and Diagnostic Centre.....Respondent/
Respondents**

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	28/10/2024	<p>The complaint would relate to unauthorized realisation of additional amount from the patient in a case of Swasthya Sathi admission.</p> <p>In course of hearing, Dr. Sudipta Ghosh, Director of the CE, would agree to refund the additional amount realised from the complainant. Dr. Ghosh would, however, submit that the medicines were directly purchased by the patient family from their pharmacy. Let that be retained. The balance amount must be refunded by tomorrow.</p> <p>The complainant is directed to share the bank details of the patient in course of the day so that the</p>

money could be refunded to him directly through bank transfer.

We caution the CE, in a case of Swasthya Sathi admission they must not realise any additional sum over and above the package cost that the State is paying on behalf of the patient.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

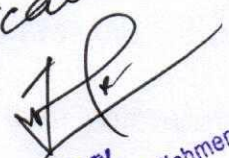
Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

Secretary
West Bengal Clinical Establishment
Regulatory Commission