

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: WBCERC/MUR/135/2024-25

Mr. Muhammad Ali **Complainant**

VS

Bhagirathi Diagnostic & Health Centre, Janghipur.....**Respondent/**
Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	26/09/2024	<p>The complaint would relate to post surgical complication in a case of normal delivery.</p> <p>The patient was admitted on May 1, 2024 and discharged on May 3, 2024. However, the patient had post surgical complication resulting in Recto Vaginal fistula for which the patient again visited the CE for check up.</p> <p>The complainant would contend, the patient was taken to the OT for curative surgery and was treated for eight days in the CE. The CE did not charge any additional amount save and except Rs. 2,500/- taken on account of bed charges for which the complainant is</p>

having a receipt.

The CE has totally denied the second admission, by their response dated September 17, 2024. They would contend, the patient came for check up after five days. Although they would admit some complication they have contended that they had no responsibility as the patient's husband being a rural medical practitioner, might have done some treatment and the sutures were torn.

Our medical expert Dr. Runa Bal, is of the view that something wrong has happened with the patient that the CE is trying to avoid.

The complainant has already made a complaint before the CMOH, Murshidabad as well as Police Administration.

According to the CE, the CMOH, Murshidabad already enquired about the matter and did not take any steps against them.

We feel, a high level enquiry should be ordered.

We thus request the District Magistrate Murshidabad, to cause an enquiry as to what actually happened after the discharge of the patient on May 03, 2024 and do the needful by taking the complaint to a logical conclusion, upon notice to the Commission.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission