

**Case Reference: KOL/2017/000051**

**Mr. Kali Shankar Roy..... Complainant**

**vs**

**Apollo Gleneagles Hospital Limited..... Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	4.	08/12/2017	<p>The complainant and the representatives of the clinical establishment are present. Heard both the parties. Considered their respective submissions.</p> <p>It is a case of overbilling. According to the complainant, he was charged an extra amount of Rs.5800/- in addition to actual medical expenditures. In response, the representative of the clinical establishment submits that they have already forgone the assistant doctor fees, as urged by the complainant, and they are willing to refund the above amount with Rs.2000/- extra for conveyance.</p> <p>On the face of such submissions from the side of the Clinical Establishment, the complainant submits that he is no longer desirous to proceed with this matter.</p> <p>Having regards to the facts that now the parties have been arrived at an amicable settlement and the complainant is no longer inclined to proceed with this case.</p> <p>This case stands closed.</p> <p>Sd/- The Hon'ble Chairperson Sd/- Dr. Sukumar Mukherjee, Member Sd/- Dr. Madhusudan Banerjee, Member Sd/- Dr. Makhan Lal Saha, Member Sd/- Dr. Gopal Krishna Dhali, Member Sd/- Prof.(Dr.) Debashis Bhattacharya, Member Sd/- Dr. Maitrayee Banerjee, Member</p> <p><i>Authenticated</i></p>



*[Signature]*  
**Secretary  
W.B.C.E.R.C.  
Kolkata-1**