

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference: WBCERC/DAR-SMP/125/2024-25**

Mr. Rasel Islam ..... Complainant

VS

Aastha Hospital.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	12/09/2024	<p>The complaint would relate to billing in the case of treatment given to a RTA patient.</p> <p>The total bill was Rs. 1.51 lakhs for five days treatment in a fifty bedded nursing home at Siliguri.</p> <p>We have examined the bill. We have detailed interaction with the parties.</p> <p>In course of hearing, the General Manager of the CE would offer Rs. 30,000/- lump sum, as and by way of refund. We feel it absolutely justified.</p> <p>Since it is a fifty bedded hospital we grant them liberty to pay it in phases.</p>



Let them pay it by six instalments of Rs. 5,000/- each payable on September 15, 2024 and thereafter on the 15<sup>th</sup> day of each succeeding month.

The complainant would share the bank details of the person who paid the bill so that money could be transferred to the same account on or before the scheduled date.

Upon making full payment, the CE would inform the Commission accordingly giving details of payment.

In default of payment of any one instalment, the balance sum then remaining due, would carry interest at the rate of six percent p.a. until realisation.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member



Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*[Signature]*

Secretary  
West Bengal Clinical Establishment  
Regulatory Commission