

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/BIR/102/2024-25 & WBCERC/BIR/98/2024-25

Mr. Braja Ghosh ..... Complainant

vs

Health World Hospital.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	29/08/2024	<p>The complaint would relate to questioning the test report, Brainstem Evoked Response Audiometry (BERA).</p> <p>The report gave a complete clearance of the hearing system that was ultimately found to be wrong.</p> <p>Our esteemed medical members on the panel including Dr. Arunava Sen Gupta, HOD, ENT, IPGMER, present on our request, as expert, are of the opinion, BERA Report is not the conclusive proof for the hearing ability that should have been confirmed by other two tests which were done subsequently where the child was found to be having prenatal deafness.</p> <p>Our esteemed medical members are also of the</p>

opinion that the subject report cannot be said to be wrong. Hence, we do not wish to interfere.

Dr. Sengupta, in his usual fairness, would offer appropriate assistance to the child in case the family visits IPGMER OPD on any Wednesday or Saturday when he and / or his team would be present.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*W.B.*

Secretary  
West Bengal Clinical Establishment  
Regulatory Commission

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