

Office of the West Bengal Clinical Establishment Regulatory Commission  
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**Case Reference:WBCERC/HOW/113/2024-25**

Mr.Rishab Poddar ..... **Complainant**

**vs**

ILS Hospital, Howrah.....**Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	29/08/2024	<p>The complaint would relate to an investigation prescribed by the doctor at the OPD of the CE.</p> <p>We have heard the complainant. We have also heard Dr Mouha Golder, representing the CE.</p> <p>According to the complainant, he was never told that the test would be out-sourced. Subsequently, he came to know that it was out-sourced.</p> <p>We find, the test was outsourced without having any written consent from the complainant. We direct the CE to send a letter of regret on that count.</p> <p>The complainant understood, HLA would also be tested along with the other test and would be covered by</p>



a single package.

We do not find any definite proof for the same.

Dr. Golder would offer 20 per cent discount on the test that was done as out-sourced.

Let the complainant share his bank details with Dr. Golder so that money could be sent to him at once through bank transfer.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*MJD*

Secretary  
West Bengal Clinical Establishment  
Regulatory Commission