

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: WBCERC/SOU/99/2024-25

Mr. R Sambamurthy..... Complainant

vs

CMRI.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	29/08/2024	<p>The complaint would relate to billing.</p> <p>According to the complainant, for identical treatment, cost involved at the CE, is at least six times higher than the cost at the Tata Medical Centre at Mumbai.</p> <p>The Tata Medical Centre, Mumbai, is a fully government aided hospital. Moreover, CE, being a private establishment, is entitled to fix their rate. We are told, they gave an estimate at the time of initiation of the treatment.</p> <p>Dr. Bhattacharjee, representing the CE, in his usual fairness, would assure, medicine and consumable would be discounted as per the desire</p>

of the Commission.

Let the complainant share his bank details with Dr. Bhattacharjee so that the bill is reconsidered and appropriate refund is transferred to his account.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

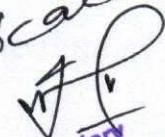
Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

Secretary
West Bengal Clinical Establishment
Regulatory Commission