

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: WBCERC/HOW/93/2024-25

Mr. Lucky Patra..... Complainant

vs

Green View Clinic Pvt. Ltd., Alampur.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	22/08/2024	<p>The complaint would relate to excess amount realisation in a case of Swasthya Sathi admission.</p> <p>Despite notice, the complainant is absent.</p> <p>The CE is represented by Mr. Prasanta Sammanta, COO (Chief Operative Officer) of the CE.</p> <p>He would submit, during pendency of the complaint they have refunded the excess amount to the complainant. The complainant, by a letter dated August 12, 2024, has expressed his desire to withdraw the complaint.</p> <p>A copy of the said letter be kept on record.</p> <p>We caution the CE henceforth, they must not collect any</p>

			<p>excess amount during in-house admission of patient under Swasthya Sathi.</p> <p>The complaint is disposed of accordingly.</p> <p>Sd/- The Hon'ble Chairperson</p> <p>Sd/- Prof. (Dr.) Sukumar Mukherjee – Member</p> <p>Sd/- Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/- Dr. Maitrayee Banerjee – Member</p> <p>Sd/- Sri. Sutirtha Bhattacharya, IAS (Retd)- Member</p> <p>Sd/- Smt Madhabi Das – Member</p> <p><i>Authenticated</i> <i>[Signature]</i> Secretary West Bengal Clinical Establishment Regulatory Commission</p>
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