

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: WBCERC/HOO/74/2024-25

Mr. Ayon Paul **Complainant**

vs

Kamala Ray Hospital Pvt. Ltd.....**Respondent/ Respondents**

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	14/08/2024	<p>The complaint would relate to billing. We have examined the bill.</p> <p>We feel, the bill is on the higher side to the extent of Rs. 2,177/- out of which the CE has already discounted the bill for Rs. 1,040/-. Hence, the balance sum of Rs. 837/- should be refunded.</p> <p>Dr. Sabyasachi Bose, representing the CE, would agree to refund the said sum in case the bank details are supplied.</p> <p>The complainant is directed to share his bank details with the CE so that the said sum of Rs. 837/- is refunded to him at once.</p>

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated

[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission

[Signature]