

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference:WBCERC/SOU/66/2024-25**

Mr. Biman Bose..... Complainant

vs

UMRI Hospital.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	07/08/2024	<p>The complaint would relate to billing.</p> <p>The patient was admitted for 19 days. The patient was billed for Rs. 2.80 lacs out of which the CE gave discount to the extent of Rs. 15,000/- compelling the patient to pay Rs. 2.65 lacs.</p> <p>We have examined the bill. Few high priced medicines have been charged at MRP, higher than the usual market price. Room rent has been charged for 1 day extra.</p> <p>We direct discount of Rs. 8,032/-.</p> <p>Dr. Bhattacharya representing the CE, would pray for a day's time to pay it off.</p>



We direct the complainant to share his bank details so that money can be transferred to his account.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*[Signature]*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission