

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/MUR/2024/120

Ms. Ekata Ghosh..... Complainant

vs

Lila Hospital, Beharampur.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	07/08/2024	<p>The complaint would relate to hospital negligence.</p> <p>The patient was admitted at the CE for about 31 hours where she breathed her last.</p> <p>The main grievance of the complainant would relate to hospital negligence.</p> <p>She would contend, the patient was given non diabetic food knowing that the patient was a diabetic one. Cannula was not properly fixed. The fluid that was being given to the patient was not filled up until it was pointed out to the nursing staff.</p> <p>For 31 hours stay, the patient was billed for Rs. 50,000/-. The CE denied each of the allegations. It would</p>

be difficult to deal with the issue without any appropriate evidence.

We have examined the bill. No breakup was given relating to medicine and consumable.

We mailed the complaint on July 18, 2024. CE gave response on July 30, 2024. The CE would contend, they shared the breakup today morning that we are not in a position to consider due to time constraint.

In the bill, we find that the RMO service has been charged separately. ABG charges are on the higher side.

Considering the entire scenario, we direct refund of Rs. 10,000/- to the complainant on sharing of her bank details.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

			<p>Sd/-</p> <p>Dr. Maitrayee Banerjee – Member</p> <p>Sd/-</p> <p>Sri. Sutirtha Bhattacharya, IAS (Retd)- Member</p> <p>Sd/-</p> <p>Smt Madhabi Das – Member</p> <p><i>Authenticated</i></p> <p><i>[Signature]</i></p> <p>Secretary West Bengal Clinical Establishment Regulatory Commission</p>
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