

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: WBCERC/NOR/61/2024-25

Mr. Arpan Sarkar **Complainant**

vs

Spandan Hospital, Teghoria.....**Respondent/ Respondents**

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	31/07/2024	<p>The complaint would relate to faulty birth certificate of a new born.</p> <p>Mrs Puja Sarkar gave birth to the child and as such was entitled to a birth certificate from the hospital.</p> <p>Since her maiden surname was Chakraborty she wanted to have herself described as Mrs. Puja Sarkar Chakraborty. CE did not co-operate.</p> <p>During pendency of the complaint, the complainant approached the Municipal Authority directly and got the desired certificate. Hence, the issue is resolved.</p> <p>We caution the CE they must be cautious enough in future to avoid unnecessary harassment to the patient</p>

and/ or the patient family.

A letter of regret should be sent to Mrs Sarkar on behalf of the CE, within a week from date.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission