

Office of the West Bengal Clinical Establishment-Regulatory Commission

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Case Reference: WBCERC/NOR/36/2024-25

Ms. Subhra Pal Complainant

vs

Manipal Hospital, Salt Lake.....Respondent/ Respondents

ORDER SHEET

| Office Note | Order No. | Date | Order |
|-------------|-----------|------------|--|
| | 1. | 11/07/2024 | <p>The complaint would relate to over billing.</p> <p>During pendency of the complaint the CE has already offered Rs. 20,000/- as refund as appears from the mail dated June 15, 2024 sent to us by the complainant.</p> <p>Mr. Manoj Kanti Paul, representing of the complainant present online, is agreeable to accept the said sum.</p> <p>We direct Mr. Paul to share his bank details with the CE so that the said sum of Rs. 20,000/- be refunded to him at once as agreed.</p> <p>The complaint is disposed of.</p> |



Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

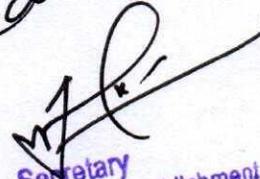
Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

Secretary
West Bengal Clinical Establishment
Regulatory Commission