

Office of the West Bengal Clinical Establishment Regulatory Commission  
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**Case Reference: INT/SPG/2024/114**

Ms. Trisha Goswami ..... Complainant

vs

Apollo Clinic, Bansdroni.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	13/06/2024	<p>The complaint would relate to allege failure in a case of dental treatment that would be clearly outside our domain.</p> <p>The patient would contend, since she has chosen the above centre they must be responsible for such failure.</p> <p>We fully agree with the patient however, she should first approach the appropriate authority questioning the treatment protocol. In case she is successful therein she would be at liberty to approach us afresh.</p> <p>With these observations, we dispose of the complaint.</p>

			<p>Sd/-</p> <p>The Hon'ble Chairperson</p> <p>Sd/-</p> <p>Prof. (Dr.) Sukumar Mukherjee – Member</p> <p>Sd/-</p> <p>Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/-</p> <p>Dr. Maitrayee Banerjee – Member</p> <p>Sd/-</p> <p>Smt Madhabi Das – Member</p> <p><i>Authenticated</i></p> <p><i>[Signature]</i></p> <p>Secretary West Bengal Clinical Establishment Regulatory Commission</p>
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