

Office of the West Bengal Clinical Establishment Regulatory Commission  
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**Case Reference: INT/PAB/2024/100**

Mr. Raj Narayan Bhattacharjee ..... Complainant

vs

Mission Hospital, Durgapur..... Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	13/05/2024	<p>The elderly female patient aged about 86 years visited OPD at Apollo. She consulted cardiologist who diagnosed cardiac ailment and prescribed medication accordingly. The patient went back to Asansol. She became critical on June 20, 2023 when she was brought to Mission Hospital and was admitted.</p> <p>Despite treatment being done, she breathed her last on the next day of admission.</p> <p>The complainant would doubt the treatment protocol as according to him, his mother was quite well. She was brought to the hospital for chest pain.</p> <p>They were not properly counselled as to what</p>



		<p>actually triggered resulting deterioration of her health status that ultimately resulted in an unfortunate death.</p> <p>From the circumstances narrated above, it appears the complaint would principally relate to medical negligence that would be absolutely outside our domain. The complainant would be at liberty to approach the appropriate authority questioning the treatment protocol.</p> <p>Before we part with, we wish to record our strong displeasure as to the conduct of the CE.</p> <p>The records would reveal, the patient had cardiogenic shock whereas the death certificate mentioned the cause of death as Sceptic Shock with multi organ failure.</p> <p>Dr. Partha Paul, the Medical Director, in his usual fairness, would concede, it was a mistake on the part of the doctor who signed the Death Certificate.</p> <p>The Death Certificate is issued by the hospital although, signed by medical practitioner. The CE cannot avoid their responsibility. This is a gross mistake on the</p>
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part of the CE.

We impose a penalty of Rs. 1,00,000/- to be paid to the complainant on sharing of his bank details.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*[Signature]*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission

*[Signature]*